Lost or Damaged Package Claim Form

Send Return to:

HobbyTown.com
Attn: Returns Department
424 Otterson Drive, Suite 160
Chico, CA 95928

Email: returns@web.hobbytown.com
Or Fax to: (530) 894-9049

Order Number: _____ Replacement Order Number (For internal use):_____

Name: _____

Email: _____ Telephone: _____

Shipping Carrier: [**UPS**] [**USPS**]

Claim is for: [Stolen/Lost] [Damaged]

Part Number of Damaged good(s):_____

Description of Damage: _____

_____

Amount of your claim: _____

If we determine a settlement can be made on this claim, how would you like to receive reimbursement?

[Product Replacement] [Credit Card/Paypal Refund] [Store Credit]

Signature: _____ Date: _____

WARNING: Any fraudulent claims will be liable for any prosecution for mail fraud under Federal Criminal Code.