

WARRANTY INFORMATION

Warranties apply only to the original owner of the item and are non-transferable.

ProTek R/C Battery Chargers

ProTek R/C guarantees this item to be free of defects in materials and workmanship for one year after original purchase date. The warranty only applies to material or operational defects that are present at the time of purchase; ProTek R/C reserves the right to repair or replace the item. Warranty will not cover items that have been modified, disassembled, or otherwise misused according to the item's instructions. Proof of purchase is required to submit a warranty claim. ProTek R/C is not responsible for bodily injury and/or property damage that may occur from the use of, or caused by, this item.

ProTek R/C Power Supplies

ProTek R/C guarantees this item to be free of defects in materials and workmanship for one year after original purchase date. The warranty only applies to material or operational defects that are present at the time of purchase; ProTek R/C reserves the right to repair or replace the item. Warranty will not cover items that have been modified, disassembled, or otherwise misused according to the item's instructions. Proof of purchase is required to submit a warranty claim. ProTek R/C is not responsible for bodily injury and/or property damage that may occur from the use of, or caused by, this item.

ProTek R/C Lithium Batteries

ProTek R/C guarantees this item to be free of defects in materials and workmanship for 90 days after original purchase date. Warranty will not cover items that have been modified, disassembled, or otherwise misused according to the item's instructions. Proof of purchase is required to submit a warranty claim. ProTek R/C is not responsible for bodily injury and/ or property damage that may occur from the use of, or caused by, this item.

ProTek R/C Nickel Batteries

ProTek R/C guarantees this item to be free of defects in materials and workmanship for 90 days after original purchase date. Warranty will not cover items that have been modified, disassembled, or otherwise misused according to the item's instructions. Proof of purchase is required to submit a warranty claim. ProTek R/C is not responsible for bodily injury and/or property damage that may occur from the use of, or caused by, this item.

ProTek R/C Tool Bags, Hauler Bags & Universal Cases

ProTek R/C guarantees this item to be free of defects in materials and workmanship for 90 days after original purchase date. Warranty will not cover items that have been modified, disassembled, or otherwise misused according to the item's instructions. Proof of purchase is required to submit a warranty claim. ProTek R/C is not responsible for bodily injury and/ or property damage that may occur from the use of, or caused by, this item.

ProTek R/C Tools

ProTek R/C guarantees this item to be free of defects in materials and workmanship for 90 days after original purchase date. Warranty will not cover items that have been modified, disassembled, or otherwise misused according to the item's instructions. Proof of purchase is required to submit a warranty claim. ProTek R/C is not responsible for bodily injury and/ or property damage that may occur from the use of, or caused by, this item.

ProTek R/C Battery Checkers & Charge Boards

ProTek R/C guarantees this item to be free of defects in materials and workmanship for 90 days after original purchase date. Warranty will not cover items that have been modified, disassembled, or otherwise misused according to the item's instructions. Proof of purchase is required to submit a warranty claim. ProTek R/C is not responsible for bodily injury and/ or property damage that may occur from the use of, or caused by, this item.

ProTek R/C Servos

ProTek R/C guarantees this item to be free of defects in materials and workmanship for one year after the original date of purchase. All merchandise must be received by our Service Center for evaluation to qualify for warranty repair or replacement.

Warranties are not transferable and are therefore limited to the original purchaser of the unit. Equipment that has been improperly installed, mishandled, abused, or has suffered damaged due to a crash or other causes is not covered under warranty. Items repaired or altered by an unauthorized person or agency is also void of warranty.

Under no circumstances are consequential, collateral or incidental damages covered by the manufacturer's warranty. This is a limited warranty and gives you specific rights. You may also have rights that apply specifically to your state of residence.

Upon inspection and testing, items that meet warranty standards and are found to have a manufacturer's defect will be repaired or replaced at no cost at the sole discretion of the ProTek R/C Service Center.

All standard size ProTek R/C servos require the use of the included M3x10mm screw to attach the servo horn to the output shaft. If you choose to use another screw, be sure to use a 10mm length screw. Use of a shorter screw can cause failure and void your warranty (excludes Low Profile and Mini Servos). Servo gears are considered wear and tear component and is not covered under warranty.

ProTek R/C TruGlow Remote Glow Igniter System

ProTek R/C guarantees this item to be free of defects in materials and workmanship for 90 days after original purchase date. The warranty only applies to material or operational defects that are present at the time of purchase; ProTek R/C reserves the right to repair or replace the item. Warranty will not cover items that have been modified, disassembled, or otherwise misused according to the item's instructions. Proof of purchase is required to submit a warranty claim. ProTek R/C is not responsible for bodily injury and/or property damage that may occur from the use of, or caused by, this item.

ProTek R/C SureStart Starter Box

ProTek R/C guarantees this item to be free of defects in materials and workmanship for 30 days after original purchase date. Warranty will not cover items that have been modified, disassembled, or otherwise misused according to the item's instructions. Proof of purchase is required to submit a warranty claim. ProTek R/C is not responsible for bodily injury and/or property damage that may occur from the use of, or caused by, this item.

ProTek R/C Digital Scales

ProTek R/C guarantees this item to be free of defects in materials and workmanship for 90 days after original purchase date. The warranty only applies to material or operational defects that are present at the time of purchase; ProTek R/C reserves the right to repair or replace the item. Warranty will not cover items that have been modified, disassembled, or otherwise misused according to the item's instructions. Proof of purchase is required to submit a warranty claim. ProTek R/C is not responsible for bodily injury and/or property damage that may occur from the use of, or caused by, this item.

ProTek R/C Samurai Nitro Engine

Your ProTek R/C Samurai Nitro Engine has been carefully crafted to stringent standards and tolerances by one of the foremost manufacturers of model engines, using the most advanced precision machinery and quality materials available.

ProTek R/C guarantees this item to be free of defects in materials and workmanship for up to 90 days of the original purchase date, or until its initial use.

ProTek R/C is absolutely committed to providing products of the highest levels of performance, support and reliability. However, the very nature of racing model engines makes it impossible to extend our usual warranty terms to this product, given the high physical stresses, normal physical wear, potentially severe condition including (but not limited to) the use of powerful nitromethane-based fuels, and other conditions that are well beyond any manufacturer's control.

Therefore, it's very important to thoroughly inspect the engine upon receipt, and contact our Customer Support team immediately if anything abnormal is noticed before it is installed or run.

This product warranty will be voided if the engine shows any sign of use, disassembly of internal parts or modification(s). Please contact our Customer Support team if you have any questions about the warranty or the proper use and maintenance of your ProTek R/C Samurai Nitro Engine.

ProTek R/C reserves the right to repair or replace any defective item. Proof of purchase is required to submit a warranty claim. ProTek R/C is not responsible for bodily injury and/or property damage that may occur from the use of, or caused by, this item.

ProTek R/C Temp Gun

ProTek R/C guarantees this item to be free of defects in materials and workmanship for 90 days after original purchase date. The warranty only applies to material or operational defects that are present at the time of purchase; ProTek R/C reserves the right to repair or replace the item. Warranty will not cover items that have been modified, disassembled, or otherwise misused according to the item's instructions. Proof of purchase is required to submit a warranty claim. ProTek R/C is not responsible for bodily injury and/or property damage that may occur from the use of, or caused by, this item.

ProTek R/C Electronic Switch

ProTek R/C guarantees this item to be free of defects in materials and workmanship for 90 days after original purchase date. The warranty only applies to material or operational defects that are present at the time of purchase; ProTek R/C reserves the right to repair or replace the item. Warranty will not cover items that have been modified, disassembled, or otherwise misused according to the item's instructions. Proof of purchase is required to submit a warranty claim. ProTek R/C is not responsible for bodily injury and/or property damage that may occur from the use of, or caused by, this item.

ProTek R/C Engine Heater

ProTek R/C guarantees this item to be free of defects in materials and workmanship for 90 days after original purchase date. The warranty only applies to material or operational defects that are present at the time of purchase; ProTek R/C reserves the right to repair or replace the item. Warranty will not cover items that have been modified, disassembled, or otherwise misused according to the item's instructions. Proof of purchase is required to submit a warranty claim. ProTek R/C is not responsible for bodily injury and/or property damage that may occur from the use of, or caused by, this item.